

GetGround 3 Month Promotion (Accounting & Tax)

1. What is the Promotion about?

- 1.1 GetGround is offering the opportunity for new customers to receive 3 month's free subscription in relation to a Company Sign-Up (the "**Promotion**").
- 1.2 Please read these terms and conditions (the "**Terms**"), carefully including the eligibility criteria set out below. The Customer must fully meet all the relevant requirements to receive a Reward.
- 1.3 These Terms set out the rules that apply to the Promotion and the Customer must comply with these Terms, as well as any other terms and conditions that they have with GetGround, at all times when participating in the Promotion.

2. Who is eligible?

A customer under this Promotion (a "**Customer**") is:

- (a) a new GetGround customer who has signed up to GetGround's accounting & tax product, via GetGround's promotion link, when they sign up to the GetGround Platform. If the Customer (i) has an account on the GetGround Platform, or (ii) has been referred to GetGround by one of GetGround's partners, the Customer is not a new user and is not eligible;
- (b) a shareholder of the company subject to the Company Sign-Up;
- (c) in GetGround's reasonable opinion, is capable of being accepted as a customer of GetGround, in accordance with the requirements of GetGround's Know your Customer (KYC) checks and all applicable laws and regulations;
- (d) has successfully passed the KYC Checks to the full satisfaction of GetGround; and
- (e) is not an employee or director of GetGround or one of its affiliates.

3. How does the Customer earn the Reward?

- 3.1 Subject to these Terms, the Reward will be provided to the Customer for each Company Sign-Up completed by that Customer during the Reward Period.
- 3.2 The Reward will be applied towards the Customer's monthly subscription set up as part of their Company Sign-Up.
- 3.3 The Reward will be due to the Customer on the date of Company Sign-Up by that Customer provided all requirements set out in these Terms have been met. The

Reward will be applied by GetGround within 5 Business Days of the relevant due date.

3.4 The Reward will **not** be provided if:

- (a) if the Customer terminates their terms and conditions with GetGround;
- (b) the Company Sign-Up(s) is/are not completed by the Customer during the Reward Period; or
- (c) the Customer fails the KYC Checks and GetGround determines, in its sole discretion, that the Reward should not be provided to the Customer.

4. What other legal information should I know?

4.1 This Promotion is organised and offered by Terranova.Network Limited (trading as GetGround), a company registered in England and Wales with company registration number 11273793 (“**GetGround**”).

4.2 By agreeing to these Terms and participating in the Promotion the Customer confirms that all of the information they have or will provide to GetGround is true and accurate, to the best of their knowledge.

4.3 GetGround is not obliged to accept a Customer and may refuse a Customer’s access to the GetGround Platform without giving any reason.

4.4 GetGround reserves the right to reverse and/or withhold the Reward if:

- (a) such Reward was earned fraudulently;
- (b) the Customer breaches these Terms or any other terms and conditions that they have with GetGround; or
- (c) there is a breach or suspected breach by the Customer of applicable laws or regulations,

GetGround will consider the reversal of any Reward to have been done with the consent of the Customer.

4.5 GetGround may suspend this Promotion at any time, if in GetGround’s reasonable opinion, the Promotion is being abused or may negatively affect GetGround’s goodwill or reputation. GetGround may do this on an individual or promotion-wide basis. The Customer should contact gethelp@getground.co.uk if they believe they qualify for a Reward in relation to the Promotion that has not been awarded to them as a result of a suspension.

- 4.6 GetGround can cancel this Promotion, change these Terms and/or amend or vary the Reward at any time without notice. Any cancellation or changes to the Terms or the Reward do not affect the rights of the Customer if they have already participated in the Promotion.
- 4.7 Events beyond the control of GetGround may also occur that render the awarding of a Reward as part of this Promotion impossible. GetGround will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
- 4.8 GetGround needs to handle the Customer's personal data to carry out its obligations under these Terms. GetGround will process the Customer's personal data in compliance with its [Privacy Policy](#).
- 4.9 If GetGround believes that the Customer has engaged in any fraud or material abuse of this Promotion GetGround may in its sole discretion take any actions it sees fit in the circumstances. For example, it would be a material abuse of this Promotion to orchestrate a campaign to profiteer from this Promotion in a way that does not result in genuine and unique new Company Sign-Ups to GetGround, and GetGround may reverse any Rewards if the Customer does this.
- 4.10 If the Customer has any questions about this Promotion, please contact GetGround by email at gethelp@getground.co.uk.
- 4.11 If the Customer has a complaint in respect of this Promotion please contact GetGround by email setting out the details of the complaint to complaints@getground.co.uk. GetGround will consider and investigate each complaint carefully and aim to respond fully within 15 Business Days of receipt of a written complaint in accordance with GetGround's [Complaints Policy](#).
- 4.12 If there is any conflict between these Terms and the terms and conditions entered into in connection with the Company Sign-Up between GetGround and the limited company which the Customer holds shares in (the "**GetGround T&Cs**"), the terms of the GetGround T&Cs shall prevail.
- 4.13 No term of these Terms will be enforceable by virtue of the Contract (Rights of Third Parties) Act 1999 by any person that is not a party to it.
- 4.14 GetGround may assign or subcontract any of its rights or obligations under these Terms.
- 4.15 If any provision of these Terms is prohibited by law or judged by a court to be unlawful, void or unenforceable, the provision shall, to the extent required, be severed from these Terms and rendered ineffective as far as possible without modifying the remaining provisions of these Terms and shall not in any way affect any other circumstances of or the validity or enforcement of these Terms.

- 4.16 The agreement between the Customer and GetGround under these Terms is personal to the Customer and may not be transferred by them to any third party.
- 4.17 These Terms are governed by English law and the Customer agrees that any dispute (contractual or non-contractual) arising out of or in connection with these Terms shall be submitted to the exclusive jurisdiction of the courts of England and Wales.

5. Definitions

The following definitions shall apply to these Terms:

“Business Day” means a day other than a Saturday, Sunday or public holiday in England, when banks in London are open for business;

“Company Sign-Up” means a limited company, which a Customer holds shares in, has signed up for GetGround’s accounting & tax product and been onboarded on the GetGround Platform and all onboarding conditions are successfully passed to the full satisfaction of GetGround;

“Customer” has the meaning given to it in Clause 2;

“GetGround” has the meaning given to it in Clause 4.1;

“GetGround Platform” means GetGround’s online property investment platform and website or any other platform, website, portal and/or application notified to the Customer by GetGround from time to time;

“GetGround T&Cs” has the meaning given to it in Clause 4.12;

“KYC Checks” means Know Your Customer (KYC) checks, anti-money laundering checks and any other checks as determined by GetGround in its sole discretion;

“Promotion” has the meaning given to it in Clause 1.1;

“Reward” means a waiver of the first 3 month’s subscription in respect of a Company Sign-Up;

“Reward Period” means 1 May 2024 to 31 May 2024 (inclusive); and

“Terms” has the meaning given to it in Clause 1.2.